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| Centrelink Confirmation eServices (CCeS) consent form |
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# About Centrelink Confirmation eServices

Centrelink Confirmation eServices (CCeS) is an online service. It lets the Department of Families, Fairness and Housing (department) confirm your eligibility for housing services. It does this by getting information directly from Services Australia.

CCeS has strict privacy and security standards. You must give the department your consent before we can get information about you from Services Australia.

You can give consent by signing the 'Consent to use Centrelink Confirmation eServices' in this form. You must also select the confirmation services you wish to register for:

* + income confirmation
	+ customer confirmation
	+ or both.

For further information about this form visit [Services Australia](https://www.servicesaustralia.gov.au/individuals/services/centrelink/centrelink-confirmation-eservices-cces) <https://www.servicesaustralia.gov.au/centrelink-confirmation-eservices-cces>.

# Who can complete this form?

The primary applicant and up to four household members can complete this form.

All applicants must:

* be listed on an application for social housing
* be receiving Centrelink income
	+ agree to use CCeS to provide information about their income and customer details for the Victorian Housing Register.

To register for CCeS:

* read the information contained in the 'Consent to use Centrelink Confirmation eServices' in this form
* mark your preference for the confirmation services (income confirmation and/or customer confirmation)
* sign and date the form
* submit the form to the department.

# Submitting this form

There are three ways you can submit this form:

* Use the online Victorian Housing Register application through myGov. You must attach a scanned or photographed copy of this form to the documents section of the application.

Or

* Mail this form to:

Victorian Housing Register

Department of Families, Fairness and Housing

Reply Paid 933
MOE VIC 3825

You do not need a postage stamp.

Or

Take this form to any Department of Families, Fairness and Housing [area housing office](https://www.dhhs.vic.gov.au/locations-dhhs-offices-victoria) <https://www.dffh.vic.gov.au/contact-us>.

# Consent to use Centrelink Confirmation eServices

**I/we authorise** Services Australia to provide the Department of Families, Fairness and Housing (department) with the results of the enquiries **I/we** have indicated on this form to enable the department to determine if **I/we** qualify for social housing services.

**I/we understand** that the information provided by Services Australia to the department may contain the following:

* **income confirmation:** personal information such as (but not limited to) current or historical details of Centrelink payments received, dependants, marital or partnered status, Centrelink deductions, income from sources other than Centrelink and assets
	+ **customer confirmation:** current address and address history (up to two years), which the department may use to support an application for priority housing.

**I/we authorise** the department to use Centrelink Confirmation eServices to perform an enquiry of my/our Centrelink income, assets, and payment details.

**I/we understand** this consent, once signed, remains valid while **I am/we are** a customer of the department unless **I/we revoke** it by contacting the department or Services Australia.

**I/we understand** that if **I/we** withdraw consent or do not alternatively provide proof of circumstances or details, **I/we** may not be eligible for services provided by the department.

Please complete the following information.

## Primary applicant

| Primary applicant | Details |
| --- | --- |
| Full name |  |
| Date of birth |  |
| Address |  |
| Centrelink Reference Number (CRN) |  |

| I want to register for | Mark preference with X |
| --- | --- |
| Income confirmation |  |
| Customer confirmation |  |
| Both services **(recommended)** |  |

| Signature | Date |
| --- | --- |
|  |  |

## Household member 1

| Household member 1 | Details |
| --- | --- |
| Full name |  |
| Date of birth |  |
| Address |  |
| Centrelink Reference Number (CRN) |  |

| I want to register for | Mark preference with X |
| --- | --- |
| Income confirmation |  |
| Customer confirmation |  |
| Both services **(recommended)** |  |

| Signature | Date |
| --- | --- |
|  |  |

## Household member 2

| Household member 2 | Details |
| --- | --- |
| Full name |  |
| Date of birth |  |
| Address |  |
| Centrelink Reference Number (CRN) |  |

| I want to register for | Mark preference with X |
| --- | --- |
| Income confirmation |  |
| Customer confirmation |  |
| Both services **(recommended)** |  |

| Signature | Date |
| --- | --- |
|  |  |

## Household member 3

| Household member 3 | Details |
| --- | --- |
| Full name |  |
| Date of birth |  |
| Address |  |
| Centrelink Reference Number (CRN) |  |

| I want to register for | Mark preference with X |
| --- | --- |
| Income confirmation |  |
| Customer confirmation |  |
| Both services **(recommended)** |  |

| Signature | Date |
| --- | --- |
|  |  |

## Household member 4

| Household member 4 | Details |
| --- | --- |
| Full name |  |
| Date of birth |  |
| Address |  |
| Centrelink Reference Number (CRN) |  |

| I want to register for | Mark preference with X |
| --- | --- |
| Income confirmation |  |
| Customer confirmation |  |
| Both services **(recommended)** |  |

| Signature | Date |
| --- | --- |
|  |  |

To receive this form in another format email Victorian Housing Register <VictorianHousingRegister@dhhs.vic.gov.au>

Authorised and published by the Victorian Government, 1 Treasury Place, Melbourne.
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Available at [Apply for social housing | Housing.vic.gov.au](https://www.housing.vic.gov.au/apply-social-housing) <https://www.housing.vic.gov.au/apply-social-housing>.