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| Withdrawal of consent for Centrelink to release customer information to the Director of Housing |
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| OFFICIAL |

# Centrelink Confirmation eServices

Centrelink Confirmation eServices (CCeS) is an online service that allows us to obtain information directly from Centrelink to confirm your eligibility for housing services.

You have previously consented to Centrelink providing the Director of Housing with statements of information to assist in the assessment of one or more of the following:

* entitlement for rental rebate
* ongoing eligibility for social housing
* application for bond assistance
* application for social housing.

To withdraw your consent, please complete this form.

## Information we can get directly from Centrelink

### Income verification

Information we can get directly may include:

* type, amount and date received of the benefit, pension or allowance payment made
* number of dependent children used to assess any family payments
* percentage of shared care custody
* confirmation of marital or partnered status
* payment deduction details, such as Child Support Agency payments, Centrepay and government rent deductions, Centrelink withholdings and Australian Tax Office payments
* income, including from casual earnings, salary, overseas pensions, payments from other government departments, child maintenance, returns on investments
* irregular payments made by Centrelink (like a Utility Allowance)
* assets, including allocated pensions, shares, managed investments, real estate, motor vehicles, gifted and overseas assets.

### Contact and address verification

Information we can get directly may include:

* current address
* current contact details
* address history (up to 2 years) to support an application for priority housing.

## How to submit this form

Complete this form for each household member who wants to withdraw from this service and give it to your local office.

# Withdrawal of consent

**I/We advise** the Department of Families, Fairness and Housing that **I/we** withdraw authority for Centrelink to provide the Director of Housing with statements of information regarding the information listed under ‘[Information we can get directly from Centrelink](#_Information_we_can_1)’.

**I/We acknowledge and agree that I/we will:**

* provide information about my/our income and assets in another form that is acceptable to the Director of Housing when requested to do so
* advise the Department of Families, Fairness and Housing of any changes to my/our address and contact details so it can contact me/us at any time about my/our application

**Note:** If more than four household members want to withdraw from use CCeS, please complete additional forms.

## Household member 1

|  |  |
| --- | --- |
| Full name |  |
| Date of birth |  |
| Address |  |
| Centrelink Reference Number (CRN) |  |

|  |  |
| --- | --- |
| I want to withdraw from | Mark preference with X |
| Income confirmation |  |
| Address and contact verification |  |

|  |  |
| --- | --- |
| Signature |  |
| Date |  |

## Household member 2

|  |  |
| --- | --- |
| Full name |  |
| Date of birth |  |
| Address |  |
| Centrelink Reference Number (CRN) |  |

|  |  |
| --- | --- |
| I want to withdraw from | Mark preference with X |
| Income confirmation |  |
| Address and contact verification |  |

|  |  |
| --- | --- |
| Signature |  |
| Date |  |

## Household member 3

|  |  |
| --- | --- |
| Full name |  |
| Date of birth |  |
| Address |  |
| Centrelink Reference Number (CRN) |  |

|  |  |
| --- | --- |
| I want to withdraw from | Mark preference with X |
| Income confirmation |  |
| Address and contact verification |  |

|  |  |
| --- | --- |
| Signature |  |
| Date |  |

## Household member 4

|  |  |
| --- | --- |
| Full name |  |
| Date of birth |  |
| Address |  |
| Centrelink Reference Number (CRN) |  |

|  |  |
| --- | --- |
| I want to withdraw from | Mark preference with X |
| Income confirmation |  |
| Address and contact verification |  |

|  |  |
| --- | --- |
| Signature |  |
| Date |  |

# Interpreter Services

If you speak a language other than English or have difficulty reading written information, you can get help over the telephone. Further information is available at [Housing.Vic. - interpreter-services](https://www.housing.vic.gov.au/interpreter-services) <<https://www.housing.vic.gov.au/interpreter-services>>

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