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| Victorian Public Housing Resident Survey |  |
| Important Information about the Survey | Hom |

## Data collection agency

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## Survey analysis and reporting

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### Your consent

We are seeking your consent to take part in the public housing resident survey. Data for this survey is being collected by Roy Morgan. The survey will be analysed and developed into a report by Social Housing Reform which is a unit of Homes Victoria. Non-identifiable survey results will be published on a Homes Victoria website.

This plain language statement provides details about the Public Housing Resident Survey. Its purpose is to explain to you as openly and clearly as possible about the survey so that you can make a fully informed decision about whether you will participate.

Once you understand what the project is about and if you agree to take part, we will be able to commence the survey.

### Purpose and Background

The aim of this project is to collect information about your views and opinions: what you think about your home, housing services we provide to you, feelings of safety and security, and connection to your neighbourhood.

You are invited to take part in the survey if you are aged 18 years and over and live in a public housing property.

### Funding

This project has been funded by Homes Victoria.

## Procedure

An interviewer from Roy Morgan will be in contact with some public housing residents to ask if they would like to complete the survey. If you decide that you would like to participate, you can do the survey over the telephone or online.

You will be asked questions about you, your housing, health and wellbeing, safety and security and community participation. The information you provide will be anonymous and confidential. The information from this survey will be presented in a report. Your answers cannot be identified in any way. Whether you choose to participate in the survey, will in no way affect your current or any future tenancies you have with Homes Victoria.

The survey will take no more than 15 minutes to complete. If you want to complete the survey in a language other than English, you can request an interpreter.

### Benefits

This survey will allow Homes Victoria to have a better understanding public housing residents’ views on their housing, aspirations, and experiences. Homes Victoria will use the information to plan better services and work with the community to improve issues that are most important to them.

### Possible Risks

There are no anticipated risks to taking part in this survey. Should you find any of the questions distressing or would like to be referred for help and support, team members from Roy Morgan have contact details for a range of agencies that help people.

### Privacy, Confidentiality and Disclosure of Information

You can be assured that you will not be identified by name in anyway in the reporting of results for publication or internal planning purposes. The data will be reported to Homes Victoria by Roy Morgan in a summary format that cannot identify you. A Privacy Impact Assessment has been completed by Homes Victoria to ensure the survey complies with our obligations to you.

### Participation is voluntary

Participation in this survey is voluntary. **If you do not wish to take part, you are not obliged to**. If you decide to take part and later change your mind, you are free to withdraw from the survey at any stage. Any information obtained from you will not be used and will be destroyed. Your decision whether to take part or not to take part, or to take part and then withdraw will not affect your tenancy in anyway.

### Ethical Guidelines

This study adheres to the Guidelines of the ethical review process of the Victorian Department of Health and the National Statement on Ethical Conduct in Human Research. Whilst you are free to discuss your participation in this study with project staff (contactable on 03 9500 6396 ), if you would like to raise any issues with an officer of not involved in the study, you may contact the Ethics Coordinators email [research.ethics@health.vic.gov.au](mailto:research.ethics@health.vic.gov.au)

### Complaints

Should you have any concerns about the Victorian Public Housing Resident Survey please contact Laura Wood of the Social Housing Reform branch at [shr@homes.vic.gov.au](mailto:shr@homes.vic.gov.au)

### Reimbursement for your costs

You will receive a $10 supermarket voucher to thank you for your time completing the 15 minute survey. This voucher will be sent to you by Roy Morgan once you have completed the survey. In line with Homes Victoria’s policies, the voucher cannot be used to purchase alcohol or cigarettes.

### Further information

Contact Roy Morgan at [melbourne@roymorgan.com](mailto:melbourne@roymorgan.com) or Laura Wood at [shr@homes.vic.gov.au](mailto:shr@homes.vic.gov.au)