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| North Melbourne public housing estateservices guide  |
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| OFFICIAL |

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# Department of Families Fairness and Housing

| Service | Phone number | Website or email |
| --- | --- | --- |
| Housing Call Centre | 13 11 72 (24hrs)  | Email the Housing Call Centre <tenant.maintenance@dffh.vic.gov.au>[Complete the online maintenance form](https://maintenance.forms.homes.vic.gov.au/) <https://maintenance.forms.homes.vic.gov.au> |
| North Melbourne Housing Office  | 1300 360 462 | Email the North Melbourne Housing Office <northmelbourne.housing@dffh.vic.gov.au> |
| North Melbourne Estate Security | 03 9328 4753 |  |

# City of Melbourne

| Service | Phone number | Website or email |
| --- | --- | --- |
| City of Melbourne  | 03 9658 9658 | [Visit City of Melbourne](http://www.melbourne.vic.gov.au/) <www.melbourne.vic.gov.au> |

# Emergency services

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| --- | --- | --- |
| Service | Phone number | Website or email |
| North Melbourne Police Station  | 03 8379 0800 |  |
| Police, Fire and Ambulance | Triple Zero (000) |  |

# Family services

| Service | Phone number | Website or email |
| --- | --- | --- |
| City of Melbourne Maternal Child Health  | 03 9340 1444 | Email City of Melbourne Chlild Health <mchbookings@melbourne.vic.gov.au> |
| The Orange Door  | 1800 737 732 | [Visit](https://www.orangedoor.vic.gov.au/) The Orange Door <https://www.orangedoor.vic.gov.au> |
| Drummond Street Services  | 03 9663 6733 | [Visit Drummond Street Services](https://ds.org.au/%3E) <https://ds.org.au/>  |
| Talowadaag Melbourne | 0421 961 568 | Email Talowadaag Melbourne <talowadaagamssa@gmail.com> |

# Youth services

| Service | Phone number | Website or email |
| --- | --- | --- |
| The Venny | 9376 0589 | [Visit The Venny](http://www.thevenny.org.au)<www.thevenny.org.au>  |
| The Huddle | 9320 2400 | [Visit The Huddle](http://www.nmfc.com.au/huddle/) <[www.nmfc.com.au/huddle/](http://www.nmfc.com.au/huddle/)> |
| The Drum | 9663 6733 | [Visit The Drum](http://www.thedrum.ds.org.au) <[www.thedrum.ds.org.au](http://www.thedrum.ds.org.au)> |
| Ubuntu Project | 0401 565 350 | [Visit The Ubuntu Project](http://www.ubp.org.au) <[www.ubp.org.au](http://www.ubp.org.au)> |
| Helping Hoops  | 1300 851 810 | [Visit Helping Hoops](http://www.helpinghoops.com.au) <[www.helpinghoops.com.au](http://www.helpinghoops.com.au)> |
| Young Australian People  | 0478 140 938 | [Visit Young Australian People](http://www.youngaustralianpeople.com.au)<[www.youngaustralianpeople.com.au](http://www.youngaustralianpeople.com.au)> |
| AMSSA Youth Connect | 0411 287 787 | Email AMSSA Youth Connect <amssayouthconnect@gmail.com>  |

# Homework club

| Service | Phone number | Website or email |
| --- | --- | --- |
| The Huddle  | 9320 2400 | [Visit The Huddle](http://www.nmfc.com.au/huddle/) <[www.nmfc.com.au/huddle/](http://www.nmfc.com.au/huddle/)> |
| Hotham Mission  | 03 9326 8245 | [Visit Hotham Mission](http://www.hothammission.org.au) <[www.hothammission.org.au](http://www.hothammission.org.au)> |
| Somali Womens Development Association  | 0432 231 141 | [Visit Somali Womens Development Association](http://www.swdai.org.au/education/) <<http://www.swdai.org.au/education/>> |
| NMLL Homework Cub  | 03 9328 1126 | [Visit The Centre](http://www.centre.org.au/homeworkclub/sessions) <<http://www.centre.org.au/homeworkclub/sessions/>> |
| Kumon  | 0410 592 381 | [Visit Kumon](https://au.kumonglobal.com/) <<https://au.kumonglobal.com/>> |

# Schools

| Service | Phone number | Website or email |
| --- | --- | --- |
| North Melbourne Primary School | 9329 6902 | [Visit North Melbourne Primary School](http://www.northmelbourneps.vic.edu.au) <[www.northmelbourneps.vic.edu.au](http://www.northmelbourneps.vic.edu.au)> |
| Debney Meadows Primary School | 9376 1570  | [Visit Debney Meadows Primary School](http://www.debneymeadowsps.vic.edu.au) <[www.debneymeadowsps.vic.edu.au](http://www.debneymeadowsps.vic.edu.au)> |
| Mount Alexander College  | 9376 1622  | [Visit Mount Alexander College](http://www.mountalexandercollege.vic.edu.au) <[www.mountalexandercollege.vic.edu.au](http://www.mountalexandercollege.vic.edu.au)> |
| University High School | 9347 2022 | [Visit University High](http://www.unihigh.vic.edu.au)<[www.unihigh.vic.edu.au](http://www.unihigh.vic.edu.au)> |

# Learning and Community Development

| Service | Phone number | Website or email |
| --- | --- | --- |
| North Melbourne Language and Learning (NMLL) | 9326 7447 | [Visit NMLL](http://www.nmll.org.au)<[www.nmll.org.au](http://www.nmll.org.au)> |
| North Melbourne Public Housing Resident Association | info@nmphra.com.au | www.nmphra.com.au |
| River Nile School | 9329 8425 | Visit [River Nile School](http://www.rivernileschool.vic.edu.au) <www.rivernileschool.vic.edu.au>  |
| The Centre  | 03 9328 1126 | [Visit The Centre](http://www.centre.org.au/) <<http://www.centre.org.au/>> |
| Kensington Neighbourhood House  | 9376 6366 | Visit Kensington Neighbourhood House <<https://www.kensingtonneighbourhoodhouse.com/>> |

# Health and medical

| Service | Phone number | Website or email |
| --- | --- | --- |
| Royal Melbourne Hospital  | 9342 7000 | [Visit The Royal Melbourne Hospital](http://www.thermh.org.au) <[www.thermh.org.au](http://www.thermh.org.au)> |
| Royal Women's Hospital | 8345 2000 | [Visit The Womens](http://www.thewomens.org.au) <[www.thewomens.org.au](http://www.thewomens.org.au)> |
| Royal Children's Hospital | 9345 5522 | [Visit The Royal Children’s Hospital](http://www.rch.org.au) <[www.rch.org.au](http://www.rch.org.au)> |
| cohealth (Kensington)  | 9448 5537  | [Visit Cohealth](http://www.cohealth.org.au) <[www.cohealth.org.au](http://www.cohealth.org.au)> |
| cohealth (West Melbourne)  | 9448 5557 | [Visit Cohealth](http://www.cohealth.org.au)<www.cohealth.org.au> |

# Women's services

| Service | Phone number | Website or email |
| --- | --- | --- |
| Safe Steps Family Violence Response Centre  | 1800 015 188  | Visit Safe Steps <<https://www.safesteps.org.au/>>  |
| MARG Foundation  | 0470 207 571 | Visit Marg Foundation <https://marg-foundation.org/> |

# Dental

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| Service | Phone number | Website or email |
| cohealth (Kensington) | 9448 5537 | [Visit Cohealth](http://www.cohealth.org.au) <[www.cohealth.org.au](http://www.cohealth.org.au)> |
| The Royal Dental Hospital of Melbourne | 9341 1000 | [Visit Royal Dental Hospital of Melbourne](http://www.dhsv.org.au)<www.dhsv.org.au> |

# Counselling and mental health

| Service | Phone number | Website or email |
| --- | --- | --- |
| Lifeline | 13 11 14 | [Visit Lifeline](https://www.lifeline.org.au/) <<https://www.lifeline.org.au/>> |
| Beyond Blue | 1300 224 636 | [Visit Beyond Blue](https://www.beyondblue.org.au/) <<https://www.beyondblue.org.au/> |
| Kids Help Line | 1800 551 800 | [Visit Kids Helpline](https://kidshelpline.com.au/) https://kidshelpline.com.au/ |
| Gamblers Help | 1800 858 858 | [Visit Gamblers](https://gamblershelp.com.au/) https://gamblershelp.com.au/ |
| Switchboard (LGBTIQA+ counselling services)  | 1800 729 367 | [Visit Switchboard](https://www.switchboard.org.au/) https://www.switchboard.org.au/ |
| MensLine  | 1300 78 99 78 | [Visit MensLine](https://mensline.org.au/) https://mensline.org.au/ |

# Drug and alcohol services

| Service | Phone number | Website or email |
| --- | --- | --- |
| Directline  | 1800 888 236 | Visit Directline <<https://www.directline.org.au/>> |
| Uniting  | 1800 700 514 | [Visit Uniting](https://www.unitingvictas.org.au/services/alcohol-other-drugs) <[https://www.unitingvictas.org.au/services/alcohol-other-drugs/>](https://www.unitingvictas.org.au/services/alcohol-other-drugs/%3E)  |
| The Project Sunrise  | 0401 868 488 | [Visit Project Sunrise](http://www.theprojectsunrise.org) <[www.theprojectsunrise.org](http://www.theprojectsunrise.org)> |
| Youth Support + Advocacy Service  | 9415 8881 | [Visit YSAS](http://www.ysas.org.au) <[www.ysas.org.au](http://www.ysas.org.au)> |

# Legal services

| Service | Phone number | Website or email |
| --- | --- | --- |
| Inner Melbourne Community Legal (IMCL) | 9328 1885 | [Visit IMCL](http://www.imcl.org.au) <[www.imcl.org.au](http://www.imcl.org.au)> |

# Public internet access

| Service | Phone number | Website or email |
| --- | --- | --- |
| North Melbourne Library | 9658 9700 | 66 Errol St, North Melbourne  |
| Flemington Library  | 9243 1975 | 313 Racecourse Rd, Flemington |

# Local services

| Service | Phone number | Website or email |
| --- | --- | --- |
| Australia Post - Arden Gardens, North Melbourne | 9326 9110 | 121 Canning St, North Melbourne |
| Woolworths - Arden Gardens  | 9624 6217 | Vaughan Terrace & Canning St, North Melbourne  |
| North Melbourne Community Centre  | 9320 4700 | Visit North Melbourne Community Centre <[www.nmcc.ymca.org.au](http://www.nmcc.ymca.org.au)> |

# Housing

| Service | Phone number | Website or email |
| --- | --- | --- |
| Wombat Housing and Support Service  | 1800 887 775 | [Visit Wombat Housing and Support Service](http://www.wombat.org.au) <[www.wombat.org.au](http://www.wombat.org.au)> |
| Victorian Public Tenants Association  | 1800 015 510 | Email Victorian Public Tenants Association<enquiries@vpta.org.au>  |

# Financial and employment services

| Service | Phone number | Website or email |
| --- | --- | --- |
| Social Housing Employment Program (SHEP) | 1300 090 989 | Email SHEP <shep@vt.uniting.org\*> |
| Jobs Victoria @ NMLL | 9212 0236 | Email Jobs Victoria <clara@wingateave.com.au\*> |
| Reconnect @ NMLL | 9212 0236 | Email Reconnect <admin@wingateave.com.au\*> |
| First Jobs Project (Young People 15-29 years old) | 0482 162 612 | Visit First Jobs <<https://www.bsl.org.au/services/getting-a-job/jobs-victoria-first-jobs/>> |
| Capital City Local Learning & Employment Network | 0435 421 376 | [Visit CityLLEN](https://www.cityllen.org.au/) <<https://www.cityllen.org.au/>> |
| CoACT @ North Melbourne Housing Office | 0409 890 756 | Email CoACT <melanie.teer@coact.org.au\*> |
| AMES Australia - Kensington  | 132637 | [Visit AMES](https://www.ames.net.au/) <<https://www.ames.net.au/>> |
| Financial Counselling Victoria  | 03 9663 2000 | [Visit Financial Counselling Victoria](https://fcvic.org.au/) <<https://fcvic.org.au/>> |

# Older persons services

| Service | Phone number | Website or email |
| --- | --- | --- |
| Salvation Army - Support In Public Housing Program | 9328 5631 | 159 Melrose St North Melbourne |
| Jean McKendry Neighbourhood Centre | 9328 1665 | 91-111 Melrose St, North Melbourne |
| Housing for the Aged Action Group | 1300 765 178 | [Visit Housing for the Aged Action Group](https://www.oldertenants.org.au/feedback)<https://www.oldertenants.org.au/feedback> |

# Community and resident-led organisations

| Service | Phone number | Website or email |
| --- | --- | --- |
| Somali Community Inc | 0432 677 567 | [Visit Somali Community Inc](http://www.somalicommunity.org.au/) <<http://www.somalicommunity.org.au/>> |
| Somali Women Development Association | 8596 7651 | Visit Somali Women Development Association<<http://www.swdai.org.au/>> |
| Eritrean Australia Community  | 0478 140 938 | Email Eritrean Australia Community <eritreancommunityaus@gmail.com\*> |
| Multicultural Sudanese Centre | 0423 945 54 | Email Sudanese Centre <sudanesecentre@gmail.com\*> |
| Melbourne Somali Community | 0478 100 010 | Email Melbourne Somali Community <melbournesomalicommunity@gmail.com> |
| Chinese Social Centre | 9376 9088 | Visit Chinese Social Centre <<https://farnhamst.net/chinese-social-centre/>> |
| Australian Vietnamese Women's Association | 9428 9078 | [Visit Australian Vietnamese Women's Association](https://www.avwa.org.au/en/)<<https://www.avwa.org.au/en/>> |
| Melbourne Tenants Association  |  | Email Melbourne Tenants Association<melbpublictenantsassociation@gmail.com\*> |
| AMSSA  | 9329 0285 | [Visit AMSSA](https://amssa.org.au) <[https://amssa.org.au/>](https://amssa.org.au/%3E)  |
| Inspire Community Action Network (ICAN) | 0431 397 228 | Email ICAN <inspire16@gmail.com\*> |

# Aboriginal support services

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| --- | --- | --- |
| Service | Phone number | Website or email |
| AboriginalHousing Victoria | 9403 2100 | [Visit Aboriginal Housing Victoria](https://ahvic.org.au/)<https://ahvic.org.au/> |
| Victorian AboriginalHealth | 9419 3000 | [Visit Victorian Aboriginal](https://www.vahs.org.au/)[Health](https://www.vahs.org.au/)<<https://www.vahs.org.au/>>  |
| Victorian AboriginalChild Care Agency(VACCA) | 9287 8800 | [Visit VACCA](https://www.vacca.org/)<<https://www.vacca.org/>>  |
| Victorian AboriginalCommunity ServicesAssociation (VACSAL) | 9416 4266 | [Visit VACSAL](http://www.vacsal.org.au/)<https://acsal.org.au>  |

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